



THERAPY PAYMENT POLICY

PRIVATE CLIENTS:

After providing supports, we will send you an invoice to be paid. Invoices should be paid within 7 days. If invoices are outstanding beyond 14 days, future sessions will be paused until the balance of your account is paid.

Services such as attending meetings, phone calls, creating resources or writing reports etc. will incur additional fees billed pro rata at the normal hourly rate.

If you are using a Medicare rebate, you will still be invoiced for the full session amount. Once the session is paid for, you can take the receipt of payment to Medicare to claim the rebate fee. Beelieve Paediatric Therapy does not claim the rebate on your behalf.

MEDICARE: *Chronic Disease Management (CDM) and Enhanced Primary Care (EPC) Plan*

A CDM/EPC plan allows clients to claim a Medicare rebate of \$56.00 (per session) for up to 5 sessions per calendar year (out of pocket expenses still apply). Appointments will be 45-60 minutes in length. Please note the appointment time includes 15 minutes non face to face mandatory note/report writing as per Medicare guidelines. Ask your therapist or GP for more information.

NDIS PARTICIPANTS:

Beelieve Paediatric Therapy Pty Ltd will seek payment for their provision of supports in one or more of the following ways depending on how the participant has chosen to manage their NDIS package.

Methods of payment include:

- **Self-Managed:**
 - An invoice will be issued after each session or indirect support has been provided.
 - The participant agrees to pay the full invoice amount to Beelieve Paediatric Therapy Pty Ltd within fourteen (14) days of issue. This includes the processing time for NDIS to release funds.
- **Plan Managed:**
 - On commencement of the service agreement, the participant must provide the contact details of their nominated plan management provider and update Beelieve Paediatric Therapy Pty Ltd if any details change, or your NDIS plan is cancelled.
 - An invoice will be issued to the nominated Plan Management provider (as per Service Booking) on completion of each session or indirect support provided.
- Payment term for all Invoices = 14 days from invoice date.
- Any invoices outstanding beyond 21 days will result in services being placed on hold until the full account is paid.
- Services such as attending meetings, phone calls, creating resources or drafting reports etc. will incur additional fees billed pro rata at the normal hourly rate in 15-minute increments.
- In times of extreme financial hardship please contact Beelieve Paediatric Therapy Pty Ltd immediately to discuss potential temporary payment options.
- **Medicare Rebate:** Clients receiving the Medicare rebate are required to pay the full session amount. On payment, a detailed receipt will be issued for you for submission to Medicare to claim the rebate fee. Beelieve Paediatric Therapy Pty Ltd does not claim the rebate on your behalf.